#### **ITMC MINUTES**

# **April 17, 2013**

#### **Attendees**

Chief Information Officer Ron Baldwin

Office of Public Defender

Department of Fish, Wildlife, and Parks

Department of Revenue

Kyle Belcher (online)

Barney Benkelman

Tim Bottenfield

Department of Transportation Mike Bousliman (online)

Teachers' Retirement System

Department of Justice

Department of Environmental Quality

Department of Administration, SITSD

Department of Corrections

Department of Agriculture

Rick Bush

Joe Chapman

Daniel Chelini

Gordy Conn

John Daugherty

John Dayton

Legislative Services Division Steve Eller
Department of Public Health & Human Services Dan Forbes

Local Government-Ravalli County

Department of Natural Recourses

Joe Frohlich

Kreh Germaine (designee)

Office of Public Instruction James Gietzen

James Gletzen

Public Employees Retirement Bill Hallinan (online)

State Library Evan Hammer
State Auditor's Office Dawn Harmon

Department of Commerce Larry Krause

Public Service Commission Ousmane Loum (online)

Judicial Branch Lisa Mader

Livestock James Newhall (online)

Governor's Office
State Fund
Stacy Ripple
Department of Administration
Michael Sweeney
Secretary of State's Office
Mark Van Alstyne

## **Guests**

**Barrows Consulting** – Sandra Barrows; **DOR** – John Levick; **FWP** – Dawn Anderson, Lydia Bailey; **IBM** –Jim Clark, Brent Evans, Michael McBroom; **JUD** – Tammy Peterson; **SABHRS** – Ed Glenn; **Oracle** – Christine Williams

## **SITSD Attendees**

Anita Bangert, Warren Dupuis, Stuart Fuller, Audrey Hinman, Julie Kriedeman, Chris Kuntz, Tammy LaVigne, G. Scott Lockwood, Tom Murphy, Cheryl Pesta, Sean Rivera, Carol Schopfer, and Irv Vavruska

#### **Real Time Communication (online)**

James Ashmore, Barry Bass, Patti Borsberry, Brett Boutin, Stephen Forrest, Sue Leferink, Teri Lundberg, and Doug Volesky

#### **Call to Order and Introductions**

• Welcome and Introductions – Joe Frohlich, Ravalli County

#### **Minutes**

# March 6, 2013 Minutes Adoption

• Board voted and the motion carried with all in favor.

#### State of Montana CIO, Ron Baldwin

# **State Information Technology Services Organization**

Honor to have been appointed to this position.by the Governor mid-January. After taking the job Ron looked at organization and decided in order complete his vision and carry out the vision of the Governor he rebalanced the organization in terms of roles and responsibilities and authority. Distributed and spoke from the memo to Information Technology Managers dated April 17, 2013.

# IT Manager's Council Roles and Responsibilities Discussion and Planning - Ron Baldwin This is a wonderful forum and great opportunity for us to exchange ideas, and get work done. Ron shared ideas on how we might move ITMC forward.

- I would like this council to be a major participant and driver in the strategic planning process.
- At meetings the Chair participates as a facilitator with Ron's help as a representative of the Governor and a consultant working together on things we want to do from a strategic planning process.

# **Comments from members of the Council**

- Better meetings by removing updates from SITSD can focus on topics aligned with strategic plan.
- People are coming and spending lot of time and some are not participating at the level they want to participate
- ITMC should be more than a social gathering.
- On some key factors we need to make decisions and be together as a group to go in one direction as much as possible.
- Appreciate you making this more participator.
- Caution, there will be times when one size doesn't fit all and we have to be open to that.
- Good idea a major concern is it doesn't turn into debating sociality. We need to talk about only for so long, then make a decision and move forward.
- Working groups have done a good job getting information on new technologies without involving everyone in the group.
- Revamping the planning process would be good idea, it is a little top heavy and should be more agency based.
- Good to refresh and rethink how you do business once in a while.

## Suggested topics of discussion for the agenda

- Would educational training benefit the group as a whole?
- We don't do a good job as a state in touting the efficiencies and cost effective things we do.
- Ron stated we need to let people understand the value we are bringing to the State of Montana. Want to be one face to the citizens which is a big challenge Stepping up to the challenge allows us to fulfill our missions of bring our unique and individual services to citizens and do it in a way where we leverage common systems and infrastructures. Also address some fundament and pressing problems and issues we are all facing in security, mobile data management, and electronic records.

- Ron will participate and lead the review of electronic management for the state.
- Ron believes we can be our own efficiently in government.

Council decided to cancel the May 1, meeting and go with May 13, strategic planning session.

### Adopt SCCM Community of Interest – Joe Frohlich, Ravalli County \*Action Item\*

- Board voted the motion carried with all in favor
- Had the kick off meeting last week, if anyone is interested in being involved contact Larry Krause at 841-2705 or <a href="mailto:lkrause@mt.gov">lkrause@mt.gov</a>

#### Members forum

SITSD updates are posted on the website. Reports and updates normally provided during the ITMC meeting will now be posted on the ITMC website. Any questions regarding the information provided can be raised during the Member Forum.

## **SITSD Updates**

- Email Database Availability Groups (DAG) Chris Kuntz, SITSD
- See posted on the ITMC website or <u>here</u>
- SITSD Storage Chris Kuntz, SITSD
- See posted on the ITMC website or <u>here</u>
- Security Policy and Common Controls Lynne Pizzini, SITSD
- See posted on the ITMC website or <u>here</u>
- Audrey Hinman reminded everyone **ePass 2.0 will be migrated into the user acceptance testing environment** on Thursday morning April 18. Every application that uses ePass will needs to be authenticated.
- Audrey shared received further direction from the Governor Office on where we are going with **mt.gov** and the redesign. For the executive branch agencies that answer to the Governor, the mt.gov template is going continue on with the same rule and requirements as previously. Biggest thing you need to know is we are going from black to white. The logo will change. The new template will be out on our test site within the next couple of weeks. If you had a previous exception you will need to go through the exception process again.
- As part of the redesign we will provide an enterprise-wide Web Content Management system to any websites we host at SITSD on our shared servers.

Ron Baldwin stated our goal is to have PST's gone an important topic for us to talk about together as we move forward.

Dawn Harmon will be contacting Lynne about the virus scan software solution.

Joe Frohlich announced for Anita Bangert that the "Guide for Effective Project Management" has been finished and is posted on ITMC website and available <a href="here">here</a>

Gordy Conn suggested as part of strategic planning included input on the ITMC website. Ron Baldwin thanked everyone for attending this meeting and for the great conversation and looks forward to the new way of conducting business with the council in this upcoming year.

#### **Public Comment N/A**

**Meeting Adjourned** at 10:23 a.m.